



Reaching the
TOP

BY MASTERING

Enterprise Information Management

Portfolio Overview

MegaSoft Management Domains

MegaSoft Consulting Services

MegaSoft Sample Customers

MegaSoft Partners

MegaSoft Mission

Domains Briefing and Certification Programmes

MegaSoft Solutions

Promotional Programmes



MegaSoft Management Domains

Governance
and
Management
of Enterprise
Information
and related
Technology

Enterprise
Architecture

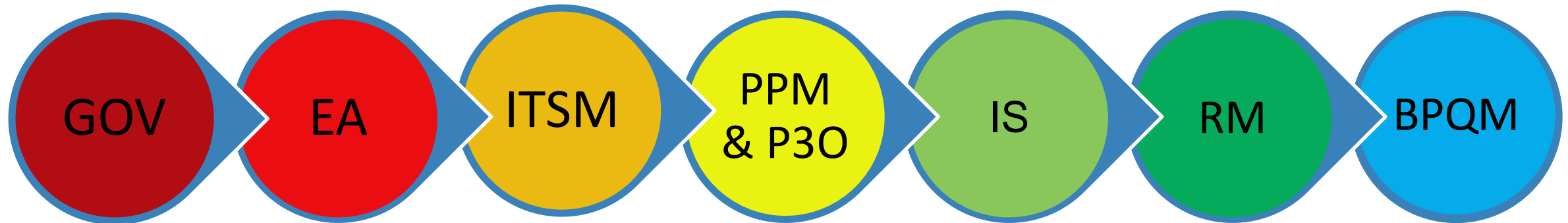
Information &
related
Technology
Service
Management

Project,
Programme,
Portfolio and
P3O
Management

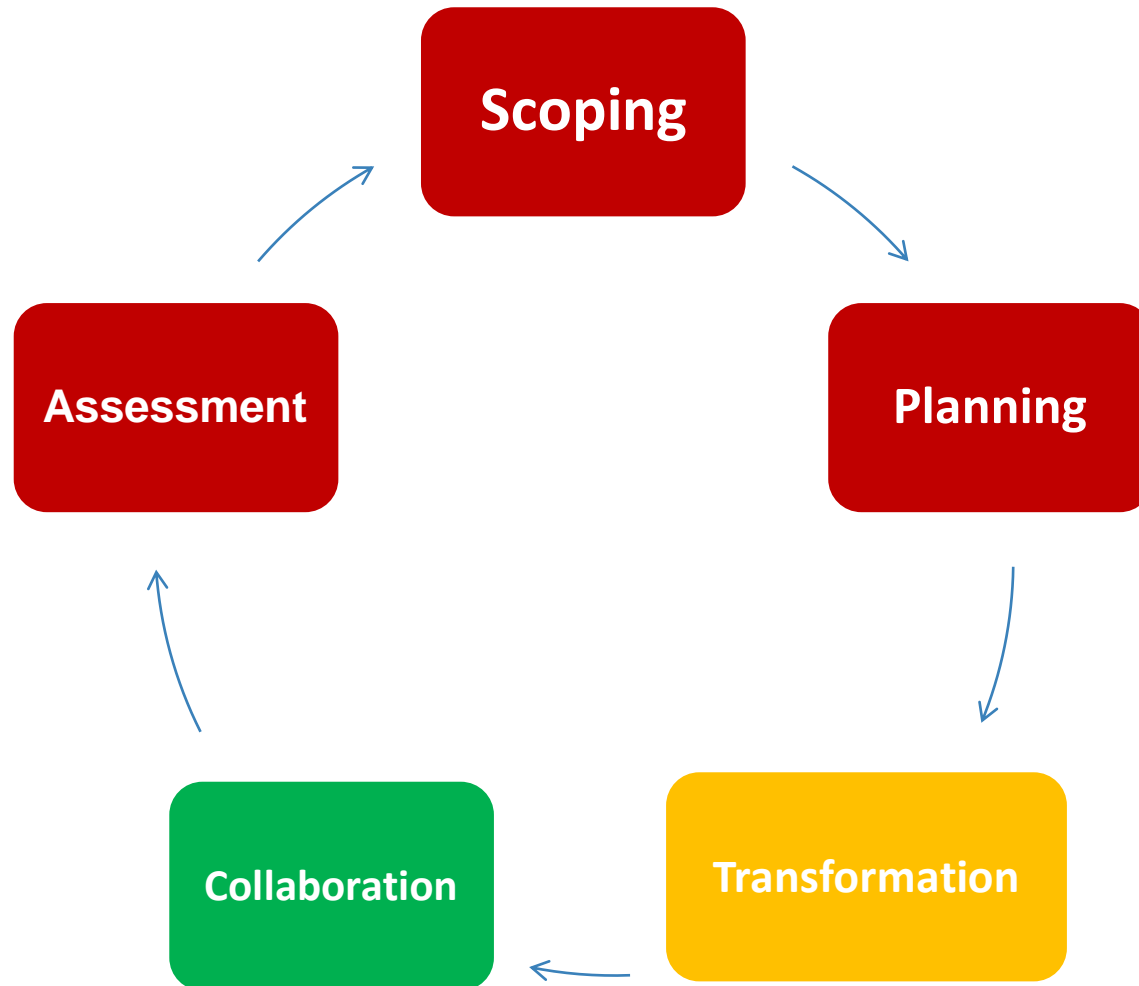
Information
Security
Management

Risk
Management

Business
Processes &
Quality
Management
Disciplines



MegaSoft Consulting Services



MegaSoft Selected Clients



MegaSoft Partners



CLOUD
CREDENTIAL
COUNCIL



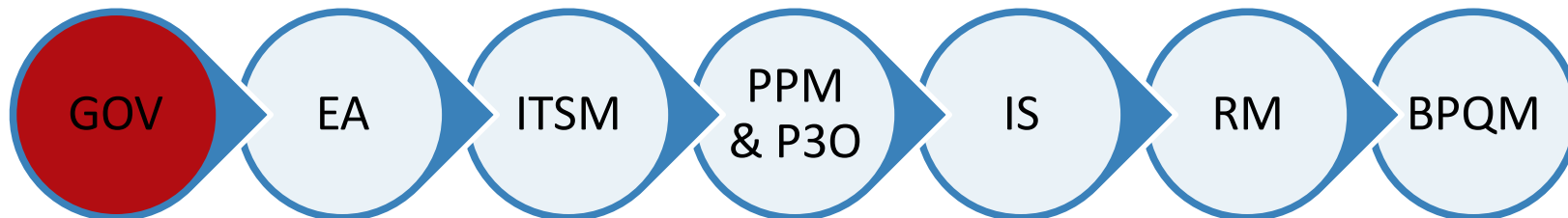
MegaSoft Mission



Who wouldn't like to
work in a **HAPPY**
environment like that?

Any company can become a better place to work. It takes effort –but the positive impact on employees, customers and profits makes it worthwhile.

Governance and Management of Enterprise Information and related Technology





IT Governance business management framework is a set of disciplines, technologies, and solutions used to manage information within an enterprise in support of business and corporate governance requirements.

Certification Programs

1. COBIT 2019

COBIT 2019 Foundation

2-3 Days

2. ISO/IEC 38500

ISO/IEC 38500 (Lead) IT Corporate
Governance Manager

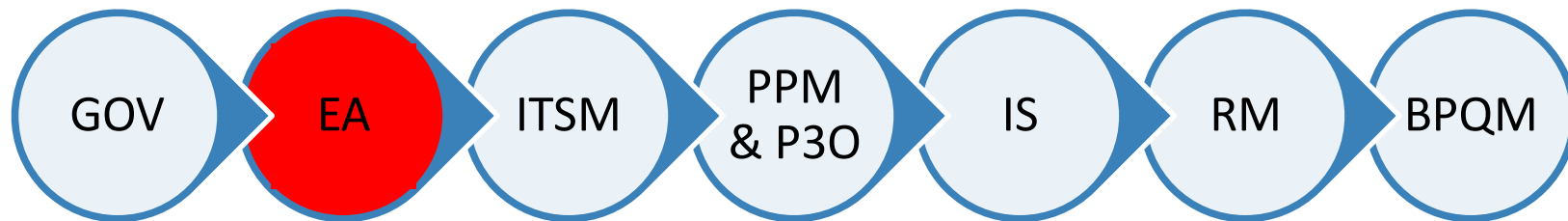
3-5 Days

Target Audience

- ▷ Board of directors
- ▷ Executives of all types
- ▷ Audit and Assurance
- ▷ Compliance
- ▷ IT Operations
- ▷ Security and Risk Managers
- ▷ Project, Programme and Portfolio Managers
- ▷ Corporate Change Managers
- ▷ Architecture Managers



Enterprise Architecture





Enterprise Architecture is a conceptual blueprint that defines the structure and operation of an organization. The EA framework enable managing the state of the change of the enterprise.

Certification Programs

1. TOGAF

TOGAF Level 1 Foundation

3 Days

TOGAF Level 1 & 2 Combined

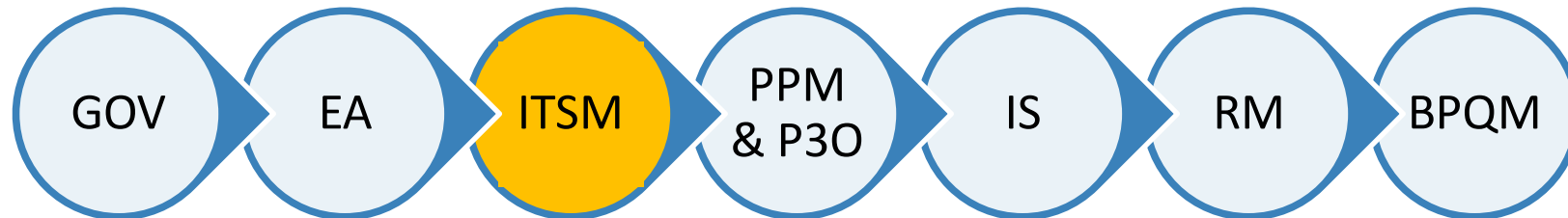
4-5 Days

Target Audience

- ▷ EA Managers
- ▷ Chief Architects
- ▷ Lead Architects
- ▷ Project and Programme Managers
- ▷ Business Architects
- ▷ IT Architects
- ▷ Service Design Managers



Information Technology Service Management (ITSM)





ITSM is about the practices of aligning enterprise IT services with business with primary focus on the delivery of best services to end user.

Certification Programs

1.ITIL v4

Foundation

Managing Professional Transition

Specialist: Create, Deliver and Support

Specialist: Drive Stakeholder Value

Specialist: High Velocity IT

Strategist: Direct, Plan and Improve

Leader: Digital and IT Strategy

2.ITIL v3 (Expires June 2020)

Service Strategy

Service Design

Service Transition

Service Operation

Continual Service Improvement

Duration: 3 Days

2.ISO/IEC 20000

ISO/IEC 20000 Lead Auditor
/ Implementer

Duration: 5 days

3.Kepner Fourie (KandF)

Foundation

Duration: 2 Days



Target Audience

- ▷ IT Professionals
- ▷ Business Process Owners/Managers
- ▷ Team Leaders
- ▷ Service Designers
- ▷ IT Architects, Planners, Consultants
- ▷ IT Security Managers
- ▷ IT Audit Managers
- ▷ ITSM Trainers
- ▷ IT Staff Members
- ▷ Quality Assurance
- ▷ Compliance Managers
- ▷ Risk Managers

Project, Programme, Portfolio & P3O Management





***Project management** is the planning, delegating, monitoring and control of all aspects of the project, and the motivation of those involved, to produce a business product within the expected performance targets for timescale, cost, quality, scope, benefits and risk.*



Managing Successful Programmes is the organization disciplines for managing stream of projects that provide a route through the lifecycle of a program to deliver strategic outcomes and benefits.



***Management of Portfolios** is a coordinated collection of strategic processes and decisions that together enable the most effective balance of organizational change and business as usual.*



***P3O** aligned to PRINCE2, MSP, MoP, MoV and MoR and brings together a set of principles, processes and techniques to help deliver projects or programmes and portfolio within an organization or department.*

Certification Programs

1.PRINCE2

| | |
|--|--------|
| PRINCE2 Foundation | 3 Days |
| PRINCE2 Foundation & Practitioner Combined | 5 Days |

2.PRINCE2 Agile

| | |
|----------------------------|--------|
| PRINCE2 Agile Practitioner | 3 Days |
|----------------------------|--------|

3.MSP

| | |
|-------------------------------|--------|
| MSP Foundation | 3 Days |
| MSP Foundation & Practitioner | 5 Days |

4.P3O

| | |
|-------------------------------|--------|
| P3O Foundation | 2 Days |
| P3O Foundation & Practitioner | 4 Days |

5.ISO 21500

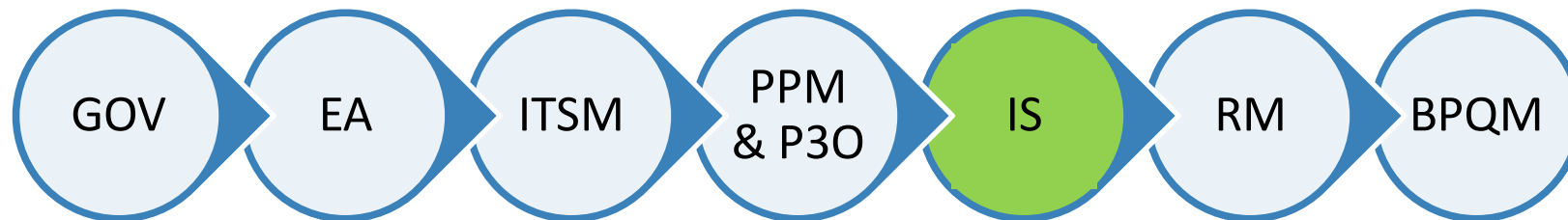
| | |
|--------------------------------|--------|
| ISO 21500 Lead Project Manager | 5 Days |
|--------------------------------|--------|

Target Audience

- ▷ Project & Programme Managers
- ▷ Senior Managers
- ▷ Programme Directors
- ▷ Portfolio Office Managers
- ▷ Programme Office Managers
- ▷ Project Office Managers
- ▷ Risk Managers
- ▷ Members of Board of Directors



Security Management





Security Management assists customers in the preparation and build of a model for establishing, implementing, operating, monitoring, reviewing, maintaining and improving an Information Security Management System.

Certification Programs

1. ISO/IEC 27001

ISO/IEC 27001 Lead Implementer

5 Days

ISO/IEC 27001 Lead Auditor

5 Days

2. ISO/IEC 27005

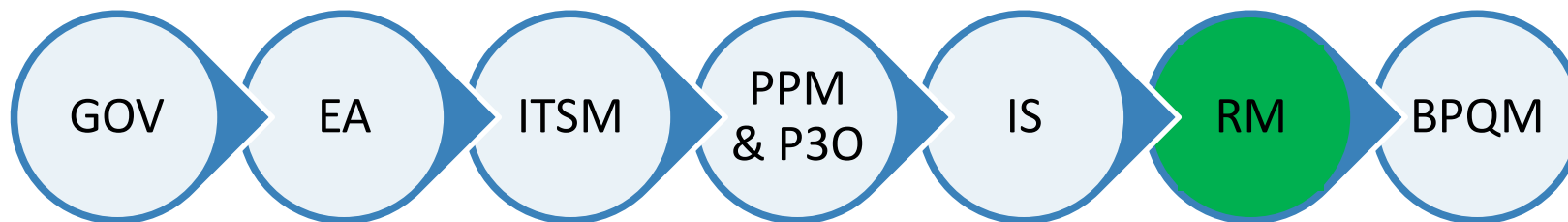
3 Days

Target Audience

- ▷ IT Security Professionals
- ▷ Project Leaders
- ▷ Technical Managers
- ▷ Enterprise Architect
- ▷ Business Architect
- ▷ Risk Managers



Risk Management





*Risk Management is the set of disciplines ,
policies, processes and techniques through
which management identifies, analyzes, and,
where necessary, responds appropriately to
risks that might adversely affect realization of
the organization's business objectives.*

Certification Programs

1. M.O.R

| | |
|--|--------|
| M.o.R Foundation | 2 Days |
| M.o.R Foundation & Practitioner “Combined” | 4 Days |

2. ISO 31000

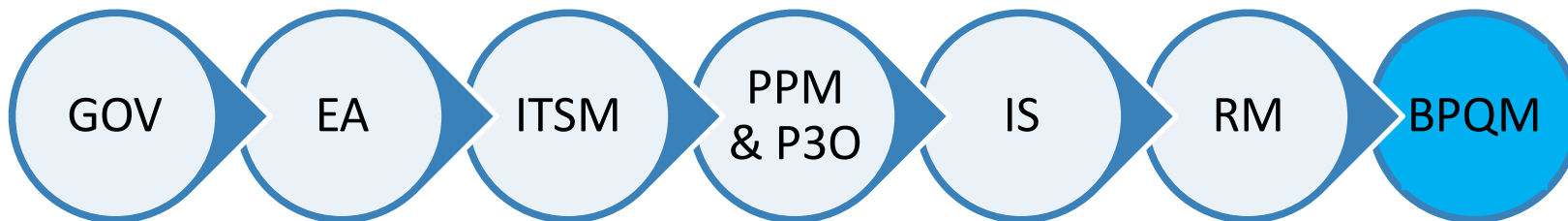
| | |
|-----------------------------|--------|
| ISO 31000 Risk Manager | 3 Days |
| ISO 31000 Lead Risk Manager | 5 Days |

Target Audience

- ▷ **Project & Programme Mangers**
- ▷ **Senior Managers**
- ▷ **Programme Directors**
- ▷ **Portfolio Office Managers**
- ▷ **Programme Office Managers**
- ▷ **Project Office Managers**
- ▷ **Risk Managers**



Business Processes & Quality Management Disciplines





***Business Processes & Quality Management
Disciplines*** continuously improve the value
delivered by organizations to their customers
and the capability of processes and maturity of
people and technology.

Certification Programs

1. Lean IT

Lean IT Foundation
Lean IT Kaizen

2 Days
3 Days

Target Audience

- ▷ Service Analysts
- ▷ Process Owners
- ▷ Team Leaders & Supervisors
- ▷ Department Managers
- ▷ CIOs
- ▷ Auditors
- ▷ Quality Assurance Managers



Certification Programs

2. DevOps

| | |
|----------------------------------|----------|
| DevOps Fundamentals | 2-3 Days |
| DevOps Leadership (coming soon) | 2-3 Days |
| DevOps Engineering (coming soon) | 2-3 Days |

Target Audience

- ▷ Service Analysts
- ▷ Software & applications developers
- ▷ IT department
- ▷ Business analysts
- ▷ Project and product managers
- ▷ Anyone aspiring to gain knowledge of DevOps principles.



Certification Programs

3. Business Analysis

Business Analysis Mastery
Modeling Business Processes
Agile Business Analysis

5 Days
2 Days
2 Days



Target Audience

- ▷ **Business Analysts seeking to upgrade their skillsets to a BA Leadership position**
- ▷ **Technical Managers, Product Managers, Projects Managers and Scrum Masters**
- ▷ **Systems Architects, Design and Development Teams.**
- ▷ **Testing, Support, Integration, Operations and Implementations professionals for standardizing BA Practices.**
- ▷ **Quality Assurance Managers**

Certification Programs

4. AgileSHIFT

AgileSHIFT

2 Days



Target Audience

- ▶ AgileSHIFT has been designed to be used by the entire organization, regardless of role, function or seniority. Through enabling the whole organization to learn and understand the value and benefits of agility and where and how it should be adopted, the organization can begin to transform.

Certification Programs

5. Scrum

Certified Scrum Master (CSM) 2 Days
from Scrum Alliance

Certified Scrum Products Owner (CSPO) 2 Days
from Scrum Alliance



Target Audience

- ▷ Software Engineers
- ▷ Product Managers
- ▷ Project Managers
- ▷ Team Leaders
- ▷ Business Analysts
- ▷ Development Team Members
- ▷ Testers

Certification Programs

6. Cloud

Cloud Technology Associate
Cloud Professional (coming soon)

2-3 Days
3 Days



Target Audience

- ▷ IT Specialists (Analysts, Developers, Architects, Testing, etc.)
- ▷ IT Administrators (System, Database, etc.)
- ▷ IT Provisioning and Maintenance (Hardware, Network, Storage, etc.)
- ▷ IT Managers
- ▷ IT Project Managers
- ▷ Others (Sales, Purchase, Audit, Legal, etc.)

Certification Programs

7. Big Data

Big Data Foundation

2 Days

Target Audience

- ▷ Software Engineers
- ▷ Application Developers
- ▷ IT Architects
- ▷ System administrators



Certification Programs

8. Internet of Things (IoT)

Internet of Things Foundation

2 Days



Target Audience

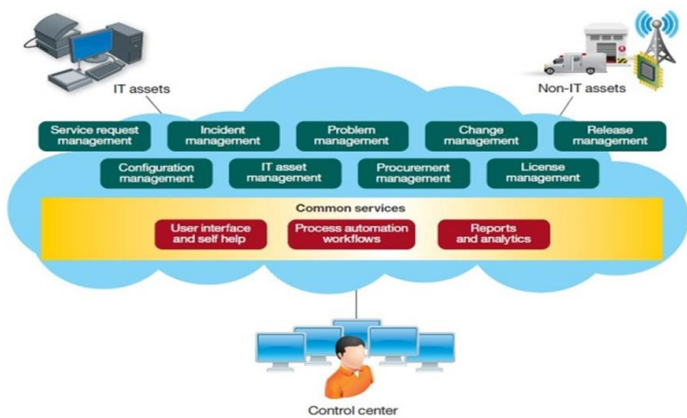
- ▷ Application Consultant
- ▷ Business Analyst
- ▷ Business Process Architect
- ▷ Developer
- ▷ Developer Consultant
- ▷ Enterprise Architect
- ▷ Program / Project Manager
- ▷ Solution Architect
- ▷ System Administrator
- ▷ System Architect
- ▷ Technology Consultant
- ▷ User

MegaSoft Solutions



MegaSoft Solutions

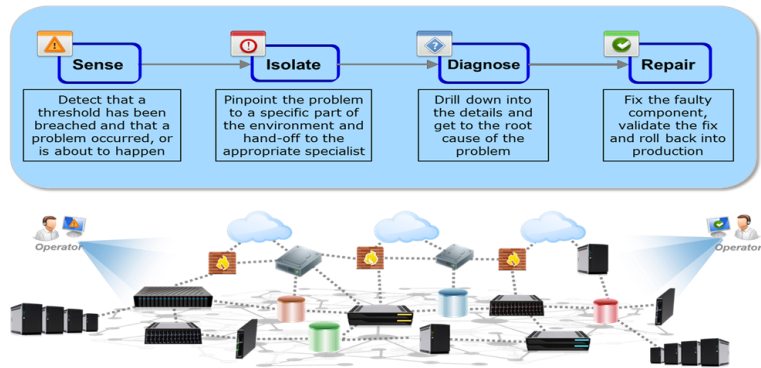
IT Service Management Solution based on **IBM Control Desk**



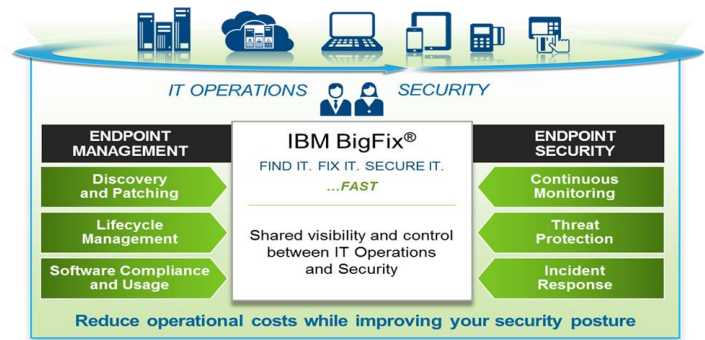
IT Operations Management Solution based on **IBM Netcool Operations Insight (NOI)**.



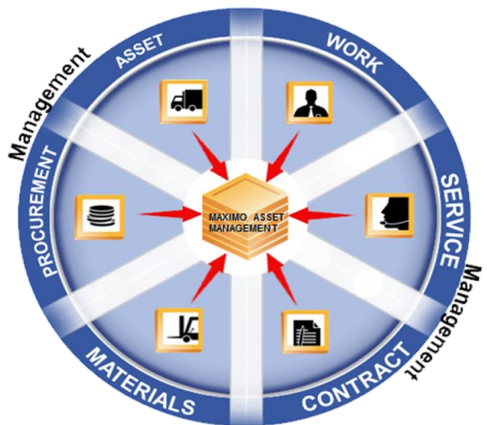
Applications Monitoring & Performance Management Solution based on **IBM** **Application Performance Management (APM)**



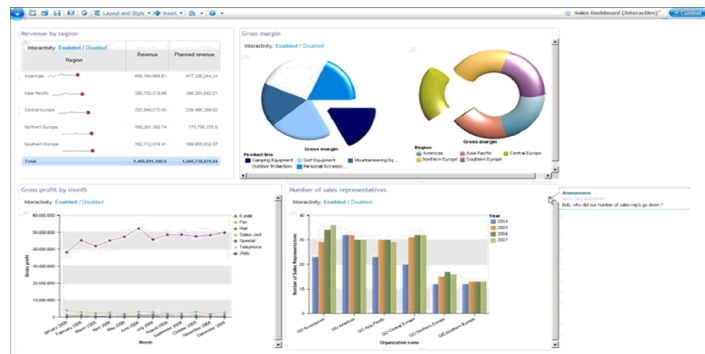
Endpoint Management Solution based on **IBM BigFix**



CMMS and Enterprise Asset Management Solution based on **IBM Maximo**.

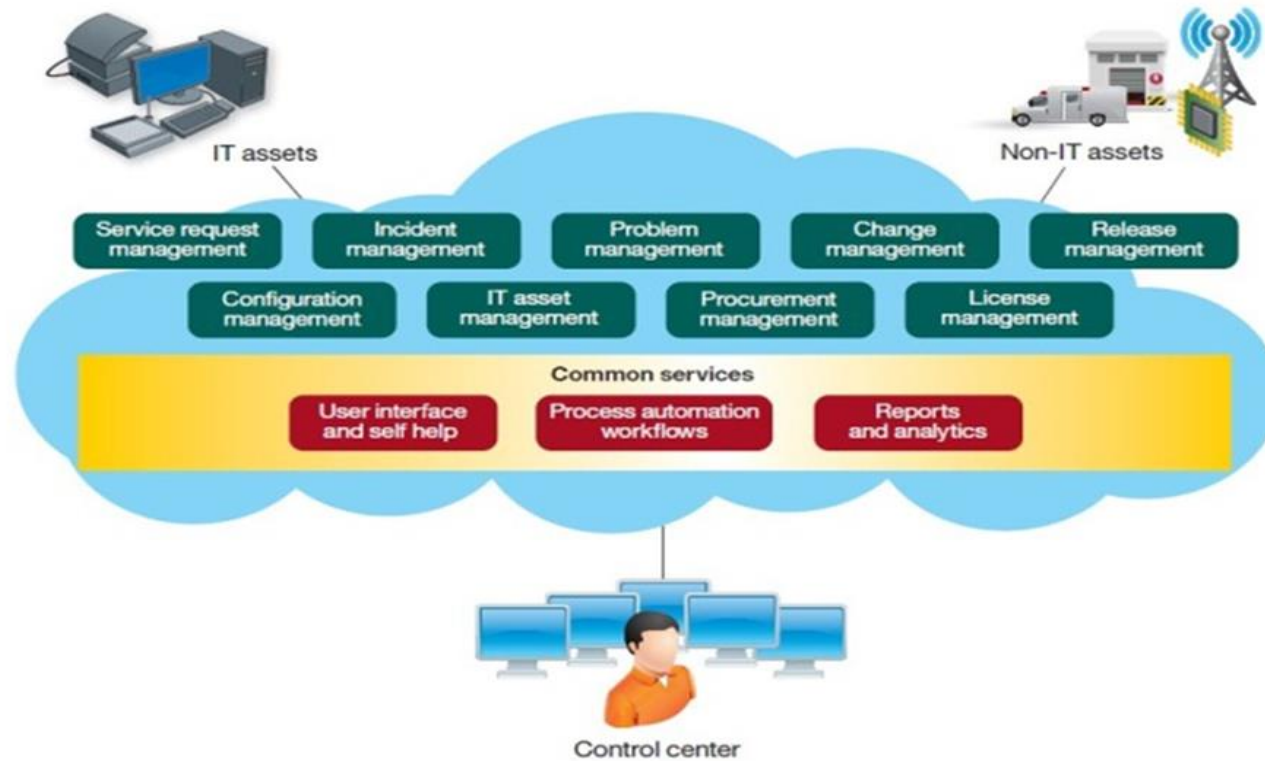


Business Intelligence and Reporting Solution based on **IBM Cognos**



1. IT Service Management

IT Service Management Solution based on **IBM Control Desk**



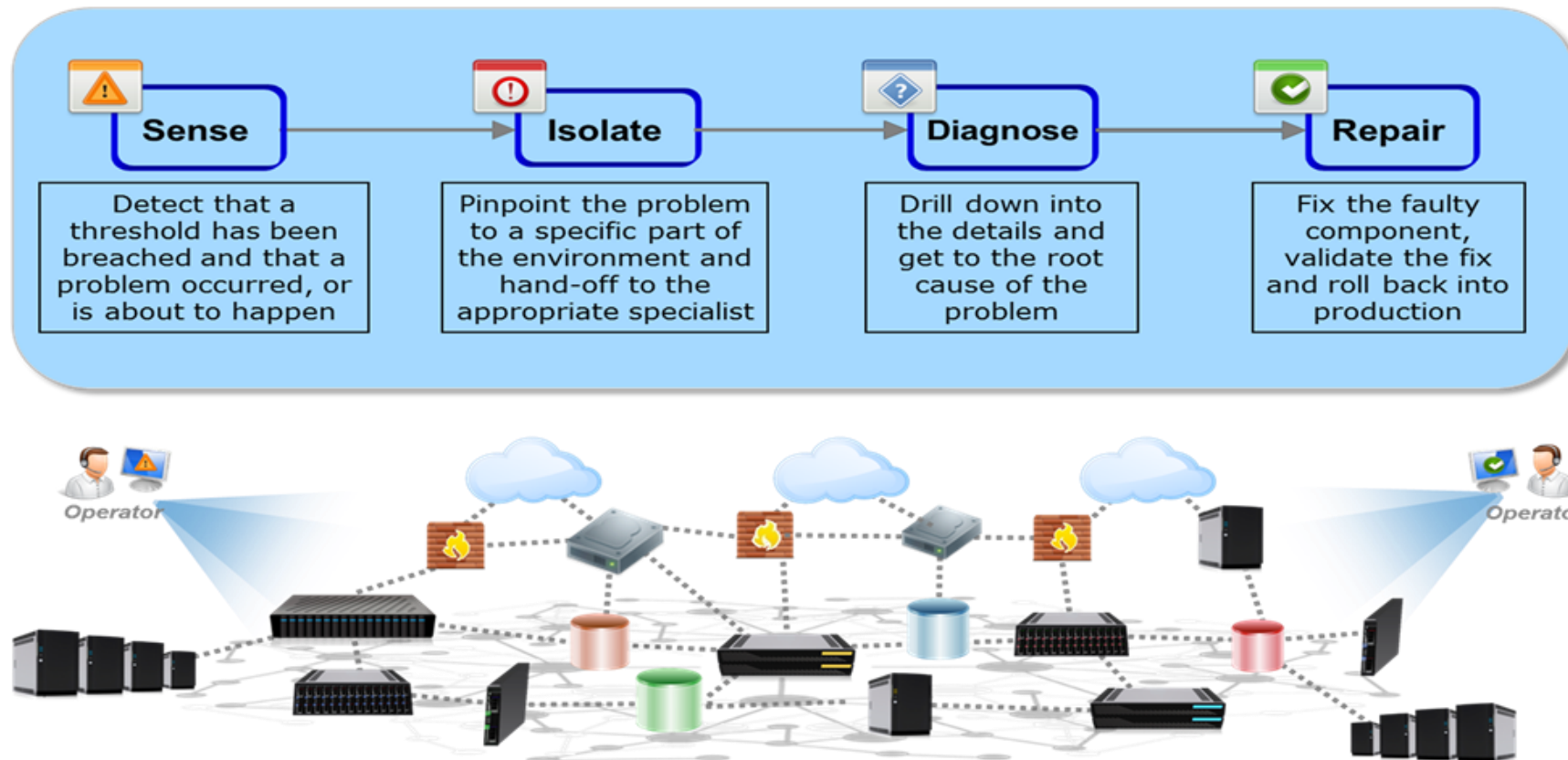
2. IT Operations Management

IT Operations Management Solution based on **IBM Netcool Operations Insight (NOI)**.



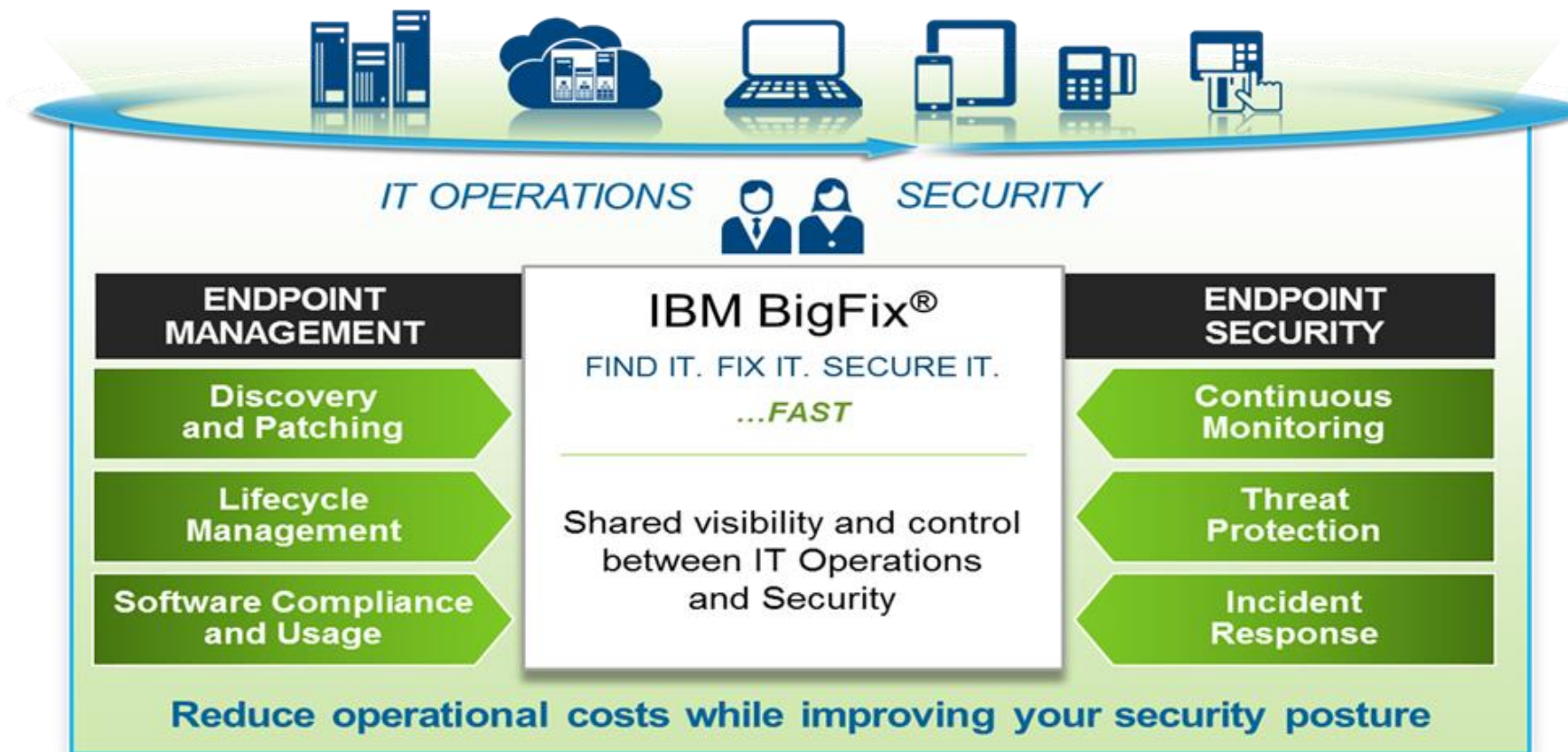
3. App Monitoring & Performance

Applications Monitoring & Performance Management Solution based on **IBM Application Performance Management (APM)**



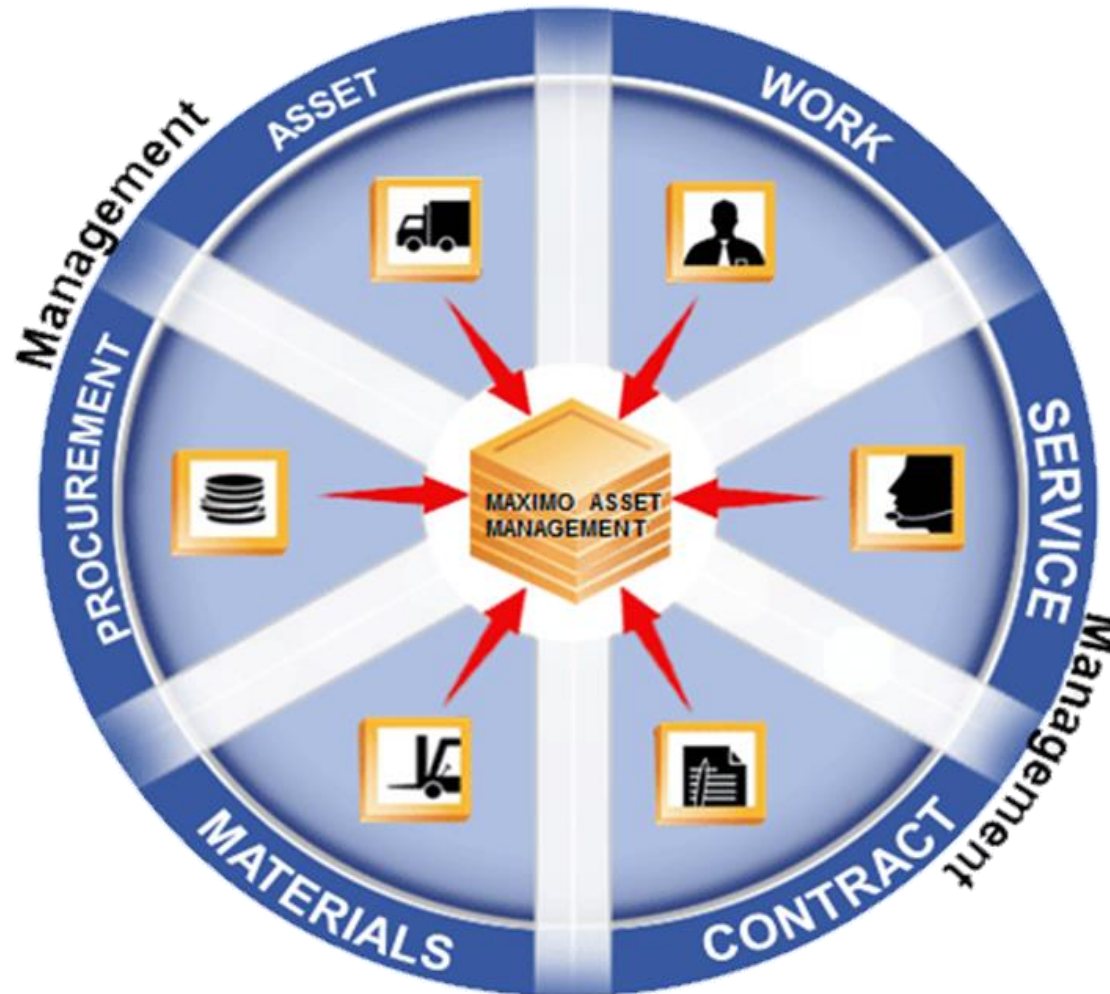
4. Endpoint Management

Endpoint Management Solution based on **IBM BigFix**



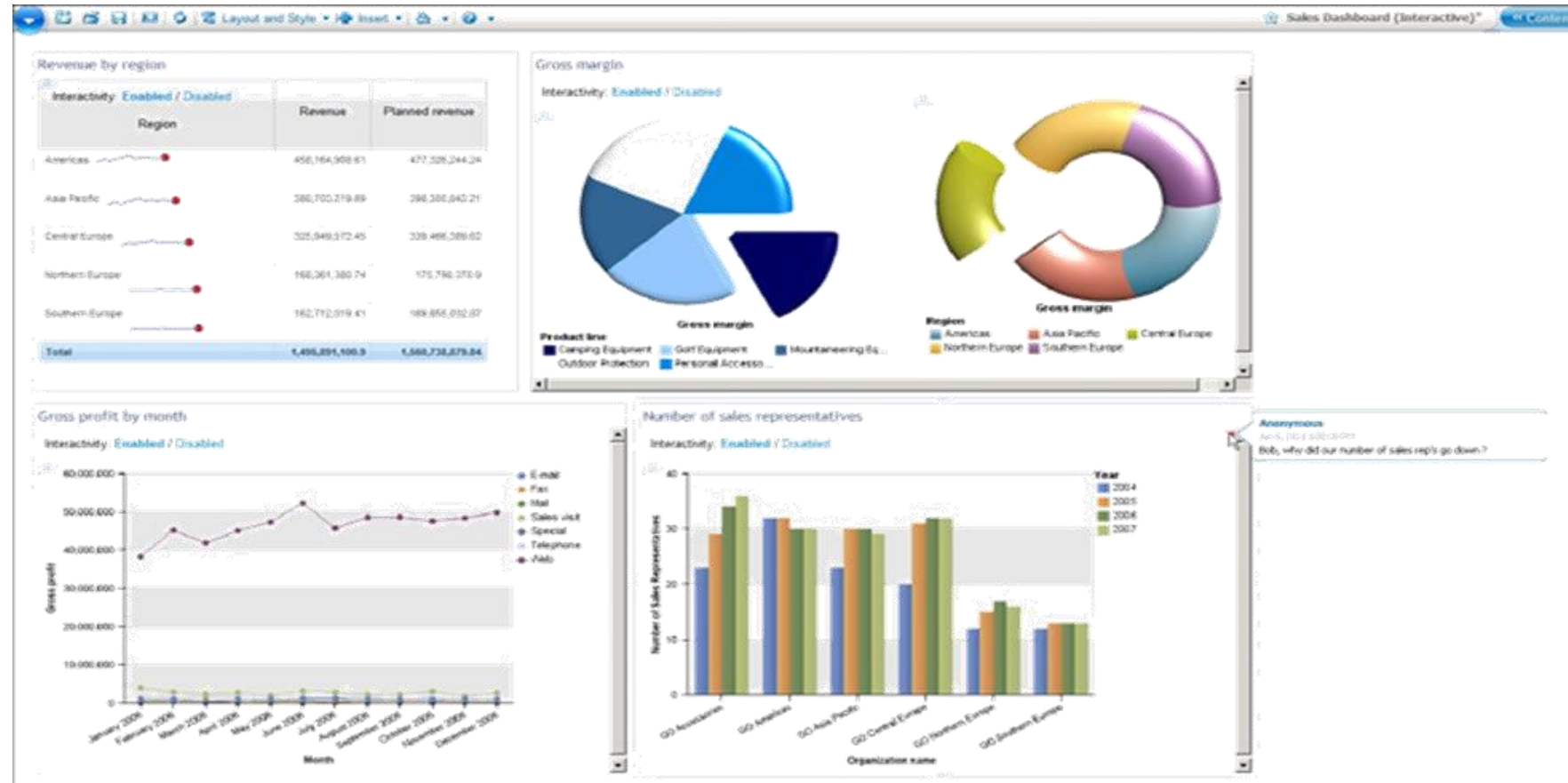
5. CMMS and Asset Management

CMMS and Enterprise Asset Management Solution based on **IBM Maximo**.



6. Business Intelligence & Reporting

Business Intelligence and Reporting Solution based on **IBM Cognos**



PROMOTION





Order a tailored training program for any of:

1. IT Governance
2. Enterprise Architecture
3. PPM

and

GET;



“On site free coaching for assessment consulting service using ISO/IEC-15504 towards building the target QMS”.

Skills Accord - Tailored Training Program

1. Customer Quality Assurance/CEO/PMO/CIO designated as focal point to the program.
2. All related personnel to the management area under focus will be identified and included.
3. MegaSoft Training Manager with our senior area consultant with the designated person from customer side will agree on a training material extracted from the official accredited material tailored to the needs of the categories of participants.
4. MegaSoft training manager will then come with convenient schedule to participants.
5. MegaSoft proposal will then produced for approval.

Skills Accord - Free Assessment Coaching

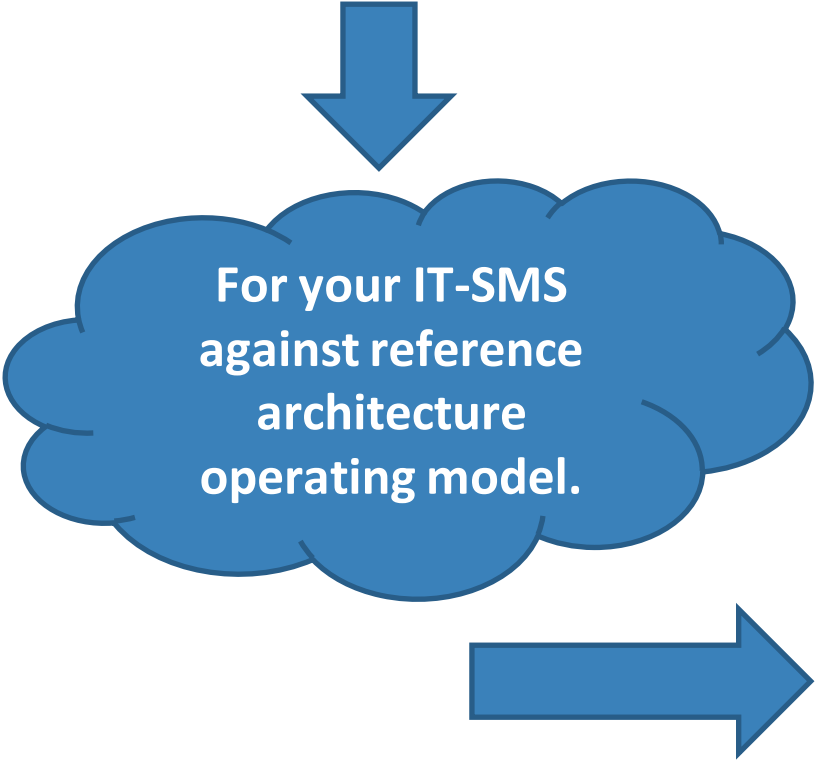
1. A project mandate (for the assessment) from the focus area owner will be issued to a designated project executive and a project manager from customer side with guidance for using PRINCE2 Agile methodology.
2. MegaSoft within this project will act as a senior supplier/quality assurance who will be accountable for the technical integrity for the assessment done by customer staff targeting the required quality management system for the focused management area. MegaSoft will provide here a full awareness session if needed, management products templates for using PRINCE2 methodology for successful project delivery.
3. Assessments will be done against the international standard and the industry best practice as a bench mark for the focus management area and using the ISO/IEC 15504 process capability assessment standard until a full gap report produced addressing, vision, governance, services, organization, people, policies, processes, tools, culture and steering power.

Free
Health
check ?



KAIZEN Promotional Initiative

Kaizen means
Change for better



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Thank You!

