

# Optimizing IT and Service Management



Improve the availability of critical applications by **60-90%**



Diagnose problems **90% faster.**



Reduce outages by **50% or more**

## Application Performance



*Increase delivery velocity and quality of new business services*

### Proactive

- outage avoidance and faster problem resolution

### Identify

- performance issues before they affect end users

### Isolate

- where the problem is occurring

### Diagnose

- root cause of problem down to line of code, in production



Reduce overall TCO by **50%** with SaaS



Helped eliminate manual thresholds, which resulted in a saving of **\$300K** annually for one client

