IBM Operations Management Overview

MegaSoft
IT Consulting & Training

Operations Management

Consolidate millions of alerts from across **local, cloud and hybrid** your environments into a small number of actionable problems with the **power of OMNIbus** combined with the Transformative capabilities of Operations Analytics

Cloud based Hybrid Services
(Optional value-add, sold separately)

Runbook Automation
Create and Execute Runbooks and Automated tasks for faster, more repeatable and consistent problem resolution

Alert Notification
Escalation policies, notifications, and alert analytics for driving greater efficiencies in responding to IT situations.

Netcool Operations Insight
The heart of a Analytics Driven Operations Center

Consolidate large volume of alerts into small subset of actionable problems — *Effective*

Efficient — Spot emerging problems rapidly with innovative data driven analytics

Proven and Secure solution used by thousands of clients all over the world — *Reliable*

Network Management

Real time visibility across your network infrastructure

Automated network config and change mgmt

Network Discovery and Topology visualization

Network Performance and Flow Management

Operations Analytics

Innovative Analytics help improve operator efficiency by up to 90% and easily extend to IT Operations Analytics for Predict and Search

Predict   **Search**   **Optimize**

| Improve response time to IT and Network infrastructure issues by up to **95%** | Reduce number of events presented to your operators by **75%** | Reduce number of generated incidents by **50%** |